

Benjamin G. Jahre

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EDUCATION:

University of North Carolina at Chapel Hill, Chapel Hill, NC

M.S.L.S., May 2013

- Awards: *Beta Phi Mu*; *SILS Diversity Advocate Certificate*
- Thesis: “Analysis of the Decision to Implement an Approval Plan at the R. B. House Undergraduate Library at the University of North Carolina at Chapel Hill: A Case Study”

Lehigh University, Bethlehem, PA

B.A. in English (honors), Cum Laude, May 2006

- Awards: *Eckardt Scholar*; *Dean’s Scholar*; *Dean’s List (2004-2006)*; *Order of Omega*

ACADEMIC LIBRARY EXPERIENCE:

Head of Electronic Resources, *Skillman Library, Lafayette College*

Easton, PA, July 2018 – Present

E-Resources Management:

- Lead selection, acquisition, management, and evaluation of the library’s portfolio of e-resources
- Implement emerging trends and best practices in e-resource management
- Manage renewal decisions, consulting with faculty and collections librarians as necessary
- Continue all previous e-resource management responsibilities

Collection Management and Resource Discovery:

- Manage the library’s EBSCO Discovery Service (EDS) platform
- Manage the library’s Open Educational Resources (OER) efforts, including supervision of faculty grant initiative and representing the library in statewide OER program
- Coordinate the library’s WordPress website in collaboration with campus ITS

Reference and Instruction:

- Continue all previous instruction, reference, and collection development responsibilities

Research & Instruction Librarian, *Skillman Library, Lafayette College*

Easton, PA, July 2014 – June 2018

E-Resources Management:

- Provide primary point of contact with e-resource vendors, including trials, support, and negotiating terms of access
- Maintain the library’s electronic resources management (ERM) module in Sierra
- Resolve e-resource access issues and provide troubleshooting support to library staff
- Create e-resource lifecycle documentation, including workflows and evaluation of usage
- Partner with faculty members across disciplines to identify and assess potential e-resources

Collection Management and Resource Discovery:

- Lead collection development for the English and Theater Departments

Reference and Instruction:

- Plan and teach instruction sessions for First Year Seminars and upper level classes
- Provide one-on-one research consultations for undergraduate students and faculty
- Provide reference services to all members of Lafayette College
- Participate in outreach initiatives through social media and the Library Ambassadors program

Carolina Academic Library Associate, Davis Library, UNC-Chapel Hill

Chapel Hill, NC, August 2011 – August 2013

E-Resources Management:

- Created and maintained electronic resource, license, and contact records, built record relationships, and ran lists using Innovative Interfaces' Millennium ILS client
- Participated in license negotiations and monthly meetings of Licensing Team
- Designed and delivered workshops to members of the UNC Libraries community, focusing on e-resource technologies, the licensing process, and how they are used in the library
- Analyzed cost-per-use, price comparison, title list, and various other usage and return-on-investment assessments for journals and database packages
- Troubleshoot access problems with the library's electronic resources, utilizing data from the knowledgebase, OpenURL link resolvers, Serial Solutions 360, and EBSCONet

Student Assistant/Intern, R.B. House Undergraduate Library, UNC-Chapel Hill

Chapel Hill, NC, January 2012 – May 2013

Collection Management and Resource Discovery:

- Assessed and helped recommend potential changes to the Undergraduate Library's collection development approval plan to minimize duplication of items across campus
- Participated in collection development activities using YBP's GOBI system, with a focus on world history, technology, and current interest reading

Reference and Instruction:

- Delivered library instruction sessions, as well as various technology instruction sessions (e.g. Google Sites, Evernote, etc.) to diverse members of the campus community

PROFESSIONAL EXPERIENCE:

Data Support Coordinator, Thomson Reuters

New York, NY, August 2009 – June 2011

- Managed SEC Expert product and database, including coding and website population
- Created workflows to more efficiently streamline the processing of files
- Designed and conducted training programs for Data Management products

Data Manager, Thomson Reuters

New York, NY, August 2006 – July 2009

- Became proficient in SGML and HTML coding languages
- Error-checked, tagged and uploaded journals and daily newsletters to the company website
- Maintained, updated and edited various databases

PUBLICATIONS:

Reed, Jason B., and **Benjamin Jahre**. "Reviewing the Current State of Library Support for Open Educational Resources." (2019, *in review*). *Collection Management*.

Bailin, Kylie, **Benjamin Jahre**, & Sarah Morris. *Planning Academic Library Orientations: Case Studies from around the World*. Chandos Publishing, 2018.

Xu, Lijuan, and **Benjamin Jahre**. "From Service Providers to Collaborators and Partners: A Nondiscipline-Based Approach at a Liberal Arts College." (2018). *New Review of Academic Librarianship*, pp. 1–12. <http://hdl.handle.net/10385/2443>

Reed, Jason B., Alexander J. Carroll, & **Benjamin Jahre**. "A Cohort Study of Entry Level Librarians and the Academic Job Search." (2015). *Endnotes: The Journal of the New Members Round Table*, 6(1). <http://dspace.lafayette.edu/handle/10385/2006>

PRESENTATIONS and POSTERS:

Jahre, Benjamin and Jonathan Macasevich. “I Have the Same Combination on My Luggage’: Managing Library Passwords with LastPass.” Electronic Resources & Libraries Annual Conference 2019, Austin, TX, March 4, 2019, *Accepted*.

Jahre, Benjamin and Alana Verminski. “ERM with a Side of R&IS: Juggling Split Roles in Small Academic Libraries.” Electronic Resources & Libraries Annual Conference 2015, Austin, TX, February 23, 2015.

Reed, Jason, Alexander J. Carroll, and **Benjamin Jahre**. “Landing Your First Academic Library Job: A Cohort Study of Recent Graduates from the UNC at Chapel Hill’s School of Information and Library Science.” American Library Association Annual Conference 2014, Las Vegas, NV, June 28, 2014. <http://hdl.handle.net/1903/15087>

Jahre, Benjamin. “Analysis of the Decision to Implement an Approval Plan at the R. B. House Undergraduate Library at the University of North Carolina at Chapel Hill: A Case Study.” Librarians Association of the University of North Carolina at Chapel Hill Research Forum 2013, Chapel Hill, NC, May 9, 2013.

PROFESSIONAL DEVELOPMENT:

ACRL Immersion Program, Teacher Track
Burlington, VT, July 2016

Data Science and Visualization Institute for Librarians
Raleigh, NC, May 2016

PROFESSIONAL ORGANIZATIONS:

American Library Association (ALA)
Association of College and Research Libraries (ACRL)
September 2011 – Present

LEADERSHIP:

Affordable Learning PA, Campus Partner
September 2018 – Present

- Coordinate Lafayette’s participation in statewide OER initiatives, grants, and education
- Administer Open Textbook Network workshops to solicit OER reviews from faculty

Literatures in English Section, ALA, Publications Committee
July 2016 – June 2018

PROFESSIONAL ENGAGEMENT:

HathiTrust Research Center, Digging Deeper, Reaching Further Grant
August 2017 – October 2018

- Taught several national workshops on textual analysis methods using the Research Center
- Reviewed and edited instructional materials for workshops
- Surveyed past-participants for assessment of the workshop program

TECHNOLOGICAL SKILLS:

Software:

- Proficient in Innovative Interfaces’ Sierra and Millennium ILS
- Proficient in Serials Solutions’ knowledgebase, 360 suite

- Proficient in Innovative's WebBridge and Ex Libris' SFX OpenURL link resolvers
- Proficient in Microsoft Office suite
- Proficient in Zotero and RefWorks
- Experienced with EZProxy
- Experienced with MARC 21 standards and RDA and AACR2 guidelines
- Experienced with Adobe Photoshop, Acrobat Pro, Illustrator, InDesign, and Dreamweaver
- Experienced with Microsoft Access and Visio
- Experienced with iMovie and Jing

Web Development:

- Proficient in HTML and SGML coding languages
- Experienced with XML, PHP, jQuery, and Javascript coding languages

Content Management/Web Authoring:

- Proficient in WordPress and Google Sites
- Proficient in CONTENTdm
- Experienced with LibGuides

Data Analysis:

- Proficient with Microsoft Excel and COUNTER statistics for data analysis
- Experienced with SPSS 19 and 20, Stata, and JMP
- Experienced with data-interchange via JSON and APIs
- Experienced with Tableau

LANGUAGES:

- Bibliographic knowledge of French